

## On Demand account registration Step by Step Guide

### What is DRM Lite?

DRM Lite is an electronic delivery method that allows the British Library to supply securely encrypted documents and ensure the item is used only as permitted by the rights holder. Access to the document is by Username and Password via Adobe Reader 10 or above. The document is locked to a user rather than a machine, meaning it can be viewed on any machine, including mobile devices. Users will need to be registered for [On Demand](#) to enable them to open documents.

Once you have requested an electronic article via the interlibrary loans page you can either wait for the email to arrive, or you can register first.

To register first go to

<https://ondemand.bl.uk/ondemand/login/auth?currentPage=home> and click register.

**Note: Usernames containing '@' can cause the document to fail to open. Do not create Usernames containing the '@' symbol. If you already have '@' in your Username, please contact [Customer Services](#) for advice.**

The screenshot shows the British Library On Demand website. At the top, there is a navigation bar with links for Catalogues, Collections, Discover, Services, Visiting, About, Information for..., and Help. Below this is a large blue banner with the text "On Demand" and "New Search" and "Search Results" buttons. A search bar is present with the placeholder text "What are you looking for?". Below the search bar, there is a "Home" link and a "Latest News" link.

Or wait for the Email from the British Library.

Email supplied by the British Library with a link to your requested article. This link will remain active as before for 30 days.

The screenshot shows an email from the British Library. The subject is "British Library Order: 01982605-003, Ready for download". The email body contains the following information:

- Event Date:** 23-May-2018 07:15:04
- BL Reference:** 1982605
- Orderline:** 01982605-003
- Customer Reference:** DRM Lite test document
- Event:** Ready for download

Your document is ready and must be downloaded within 30 days.

**Download Instructions**

To read your document, you may need to install Digital Rights Management software on your computer. Details of what you'll need, test documents and a link to your document are all on your download page, just follow the link below.

If your item has been delivered as an encrypted download you can download it, print it once and view it for up to three years.

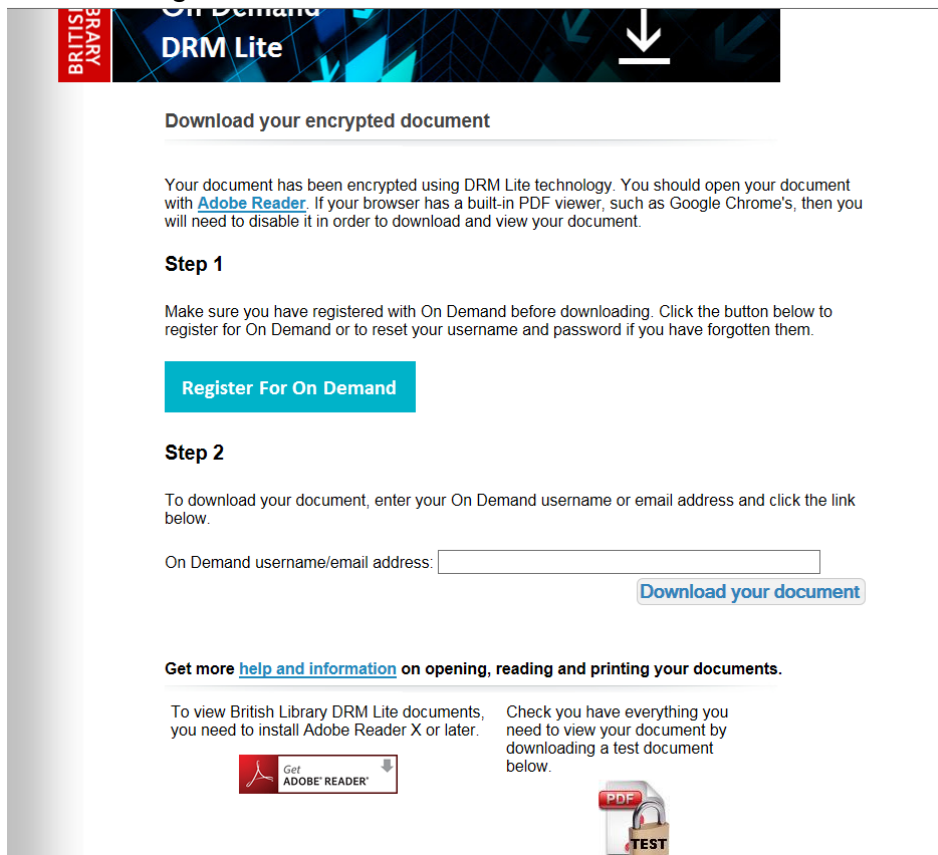
<http://cds.bl.uk/delivery/Deliver.action?key=B64891AF14E1EDBB9980420B693CDEC7>

**On Demand Services**

Search our collection at [ondemand.bl.uk](http://ondemand.bl.uk), the world's largest single collection dedicated to remote document delivery, including over 42 million articles. Order items direct to your laptop, tablet or mobile.

[Terms and Conditions](#)

Click on Register for On Demand:



**DRM Lite**

### Download your encrypted document

Your document has been encrypted using DRM Lite technology. You should open your document with [Adobe Reader](#). If your browser has a built-in PDF viewer, such as Google Chrome's, then you will need to disable it in order to download and view your document.

**Step 1**

Make sure you have registered with On Demand before downloading. Click the button below to register for On Demand or to reset your username and password if you have forgotten them.

[Register For On Demand](#)

**Step 2**



To download your document, enter your On Demand username or email address and click the link below.

On Demand username/email address:

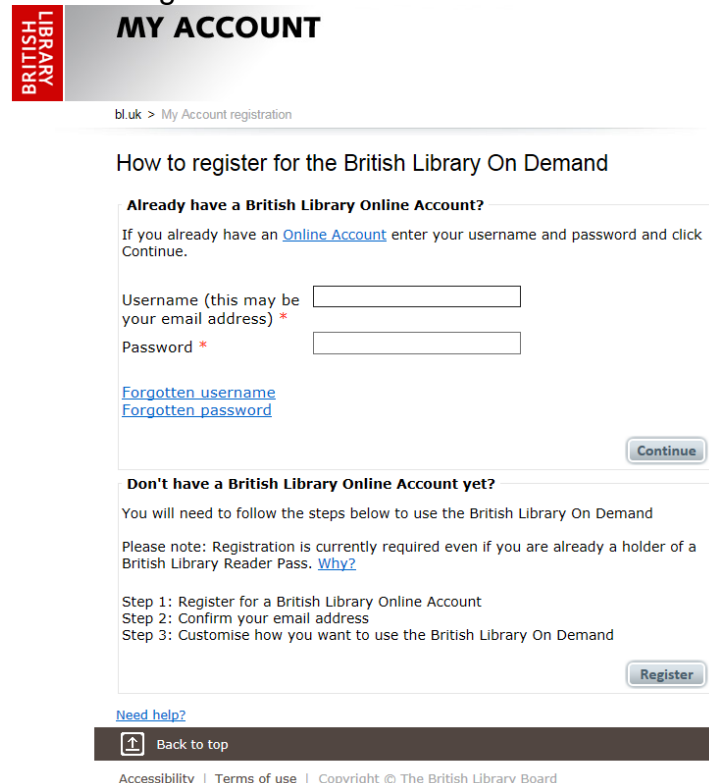
[Download your document](#)

Get more [help and information](#) on opening, reading and printing your documents.

To view British Library DRM Lite documents, you need to install Adobe Reader X or later. Check you have everything you need to view your document by downloading a test document below.

Click on register:



**BRITISH LIBRARY**

## MY ACCOUNT

bl.uk > My Account registration

### How to register for the British Library On Demand

**Already have a British Library Online Account?**

If you already have an [Online Account](#) enter your username and password and click Continue.

Username (this may be your email address) \*

Password \*

[Forgotten username](#)  
[Forgotten password](#)

[Continue](#)

**Don't have a British Library Online Account yet?**

You will need to follow the steps below to use the British Library On Demand

Please note: Registration is currently required even if you are already a holder of a British Library Reader Pass. [Why?](#)

Step 1: Register for a British Library Online Account  
Step 2: Confirm your email address  
Step 3: Customise how you want to use the British Library On Demand

[Register](#)

[Need help?](#)

[Back to top](#)

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Registration page:

Fill the form in and click register.

**Email address:** Please use your Brunel Email account

**User Name:** **Do not use @ in your username.**

BRITISH LIBRARY

## MY ACCOUNT

bl.uk > My Account registration > Personal & security details

### Enter personal & security details

Fields marked with a \* are mandatory

**Personal details**

Title \*  \*

First name \*

Last name \*

Country \*

Postcode

Date of birth

Email address \*

Re-enter email address \*

**Security details**

Username \*

Password \*

Confirm password \*

Secret question \*

Secret answer \*

**Terms & Conditions**

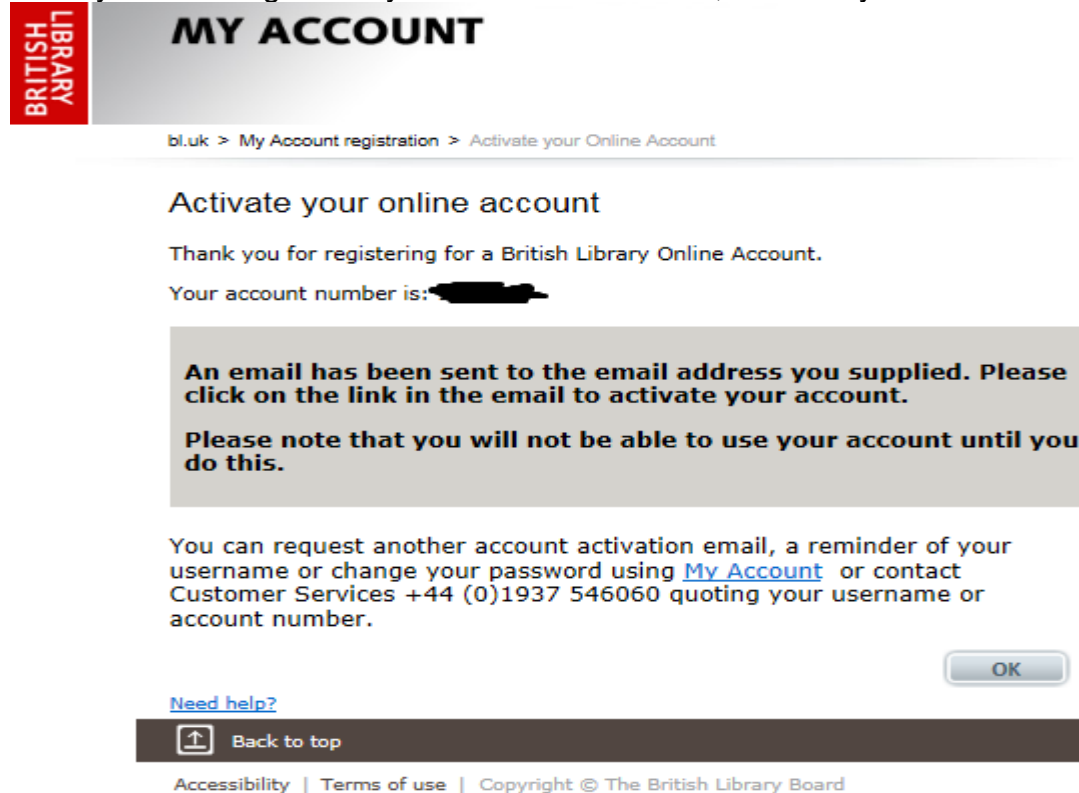
I have read and accept the British Library's [Terms & Conditions of Service](#), and also its [Privacy Policy](#) which tells me how my personal information will be used by the British Library.

I'd also like the British Library to contact me from time to time by email or post with updates of its news, events, products, offers, and other British Library related information.

[Need help?](#)

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Once you have registered you will see this screen, there may be a short wait.



**BRITISH LIBRARY**

## MY ACCOUNT

bl.uk > My Account registration > Activate your Online Account

### Activate your online account

Thank you for registering for a British Library Online Account.  
Your account number is: [REDACTED]


**An email has been sent to the email address you supplied. Please click on the link in the email to activate your account.**

**Please note that you will not be able to use your account until you do this.**

You can request another account activation email, a reminder of your username or change your password using [My Account](#) or contact Customer Services +44 (0)1937 546060 quoting your username or account number.

OK

[Need help?](#)

 [Back to top](#)

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An email will be sent to your email account to activate your On Demand account. Click on the link.

#### British Library Online Account Activation



RegistrationNoReply@bl.uk  
Today, 10:08  
You

Dear [REDACTED]

Thank you for registering for a British Library Online Account.

Your Online Account Number is [REDACTED]

To activate your online account click on the link below (or paste it into a browser).

Please note that you will not be able to use your online account until you do this.

Your WiFi account will be deleted after 24 hours if you do not do this.

<https://register.bl.uk/Ui/Verify.aspx?ServiceId=rwpKsb99RFk1&IndividualId=PsBB8m0zYk41&Email=ciaPLR3I7khDjwQtPW2ydKCV4/>

If you have any queries regarding your registration please contact Customer Services.

Tel: + 44 (0)1937 546060  
Fax: + 44 (0)1937 546333  
Email: [Customer-Services@bl.uk](mailto:Customer-Services@bl.uk)

Customer Services  
The British Library  
Boston Spa  
Wetherby  
West Yorkshire  
LS23 7BQ  
United Kingdom

To activate your account enter your On Demand username and password.

BRITISH LIBRARY

## MY ACCOUNT

bl.uk > Account activation

### Activate your account

Please enter your username and password to activate your account.

Username (this may be your email address) \*

Password \*

[Login](#)

[Forgotten username](#) Please click here to receive an email containing your current username.

[Forgotten Password](#) Please click here to receive an email containing a new password.

[Need help?](#)

↑ Back to top

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Once you have logged in you will need to update your address and accept the terms and conditions.

BRITISH LIBRARY

## On Demand

bl.uk > On Demand registration

### Customise your contact details and additional information

Fields marked with a \* are mandatory

The British Library collects additional information to help ensure we deliver the right services to our different audiences. Please see our [Privacy policy](#) for further information.

**Contact Address**

UK Postcode  [Find Address](#)

Address Line 1 \*

Address Line 2

Address Line 3

Town or City \*

County or State

Province or Region

Postcode/Zip Code \*

Country \*

**Delivery Address**

Is your delivery address the same as your contact address?  Yes  No

**Contact Numbers**

At least one contact number is required \*

Home Number  [Help](#)

Mobile Number  [Help](#)

Work Number  [Help](#)

**Additional Information**


Job Function

Sector

How did you hear about On Demand?

[Next](#)

Accept the terms and conditions:



bl.uk > On Demand registration

## Accept On Demand terms and conditions

You must agree to these [terms and conditions](#).

I accept the conditions of British Library On Demand \*

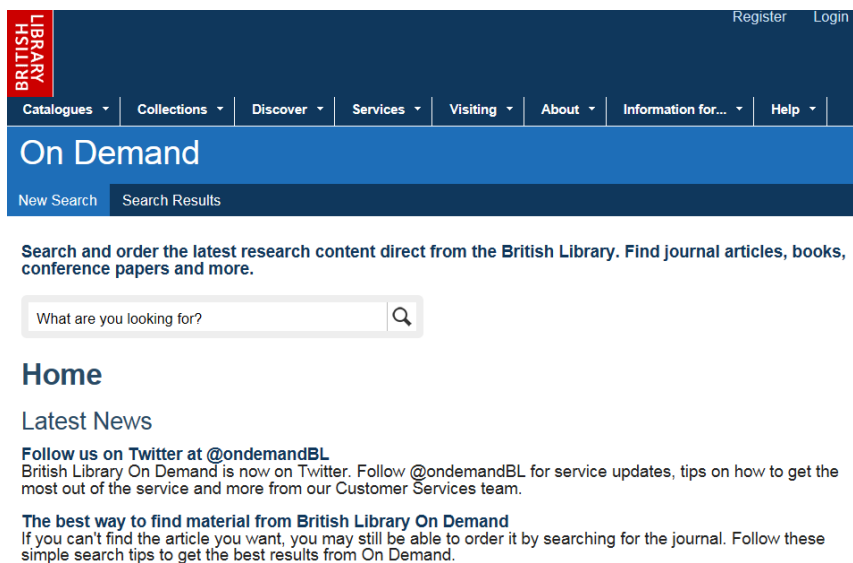
[Previous](#) [Finish](#)

[Need help?](#)

[Back to top](#)

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You will now see this page. Do not log in here go back to your email account and wait for the confirmation email.



Register Login

Catalogues Collections Discover Services Visiting About Information for... Help

## On Demand

New Search Search Results

Search and order the latest research content direct from the British Library. Find journal articles, books, conference papers and more.

What are you looking for?

### Home

#### Latest News

**Follow us on Twitter at @ondemandBL**  
British Library On Demand is now on Twitter. Follow @ondemandBL for service updates, tips on how to get the most out of the service and more from our Customer Services team.

**The best way to find material from British Library On Demand**  
If you can't find the article you want, you may still be able to order it by searching for the journal. Follow these simple search tips to get the best results from On Demand.

There may be a short wait while your registration is completed.  
You will receive an email to confirm that your registration is complete.

British Library Service Registration Complete



RegistrationNoReply@bl.uk  
Today, 10:15  
You

Reply

Dear [REDACTED]

Thank you for registering for the British Library On Demand.  
You can access it here <https://OnDemand.bl.uk>.

If you work for or are studying at an organisation who has an existing Business Account with On Demand and you want to be associated with that account, you will need to forward this email to the nominated administrator of the account (usually the information specialist/librarian) requesting permission to do so. If you have any queries regarding association to a Business Account, please contact your account Administrator in the first instance. Your online account number is [REDACTED]

Please do not reply to this email as this email address is not monitored.

If you have any queries regarding your registration please contact Customer Services.

Tel: + 44 (0)1937 546060  
Fax: + 44 (0)1937 546333  
Email: Customer-Services@bl.uk

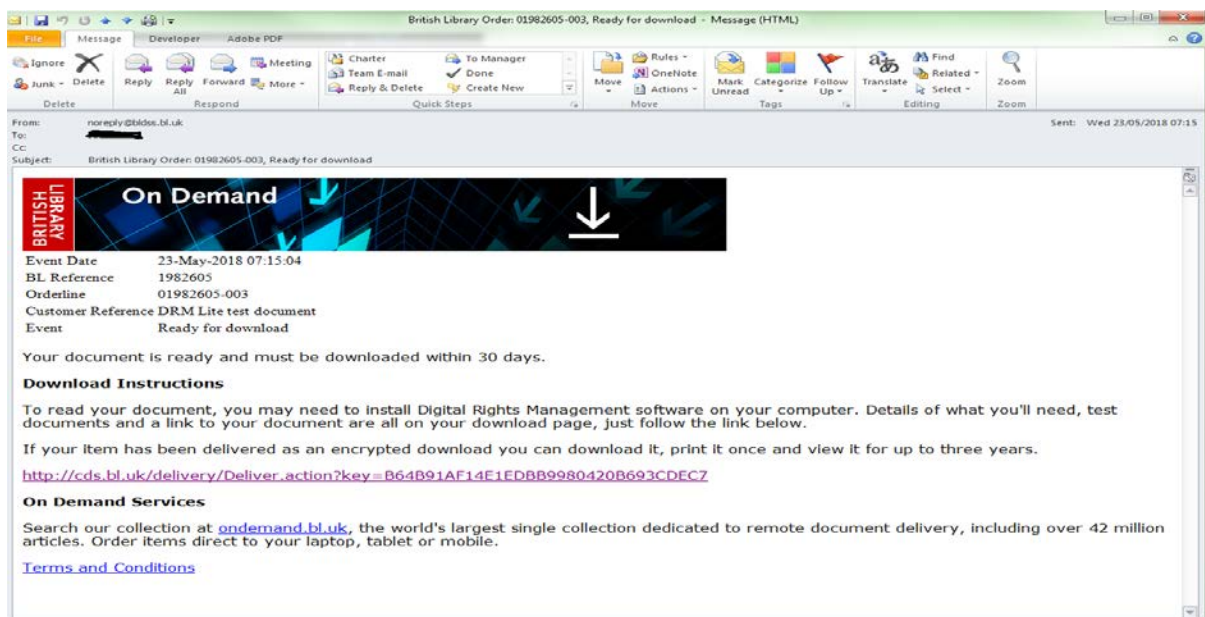
Customer Services  
The British Library  
Boston Spa  
Wetherby  
West Yorkshire  
LS23 7BQ  
United Kingdom

You do not need to forward the email to the library as your account will not be connected to our business account.


Note: It can take up to 5 minutes for your account to be updated with a new On Demand registration, so please retry if your initial download attempt fails.

If you have any problems receiving your documents please contact the interlibrary loans department at [interloans@brunel.ac.uk](mailto:interloans@brunel.ac.uk).

Go back to the British Library email and click on the link to download.








**Download your encrypted document**

Your document has been encrypted using DRM Lite technology. Once you have downloaded this document, it will be locked to the following user:

**Document locked to:** ██████████



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To view your document in Adobe Reader you will need to enter your British Library On Demand username and password. You need to [register for On Demand](#) before you can view your document or [reset your username or password](#) if you have forgotten either of them.

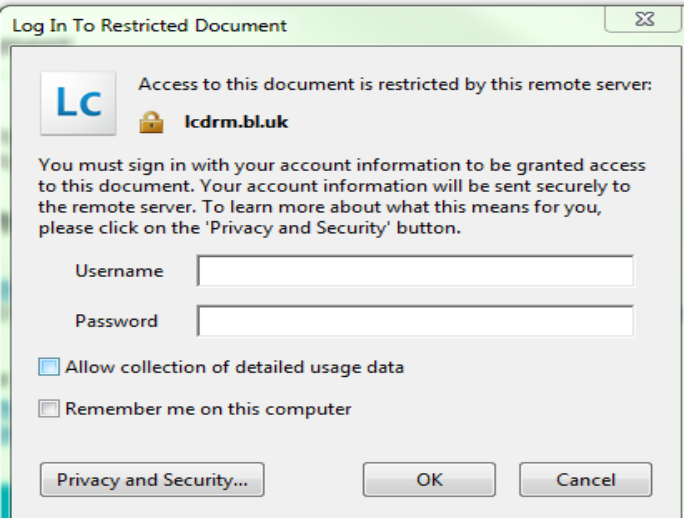
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To view British Library DRM Lite documents, you need to install Adobe Reader X or later. Check you have everything you need to view your document by downloading a test document below.

Each time you access the document you will see this login screen. This is your On Demand username and password.



Log In To Restricted Document

Access to this document is restricted by this remote server:  
  **lcdrm.bl.uk**

You must sign in with your account information to be granted access to this document. Your account information will be sent securely to the remote server. To learn more about what this means for you, please click on the 'Privacy and Security' button.

Username

Password

Allow collection of detailed usage data

Remember me on this computer

[Privacy and Security...](#)

Unless you are using your own computer DO NOT click on REMEMBER ME ON THIS COMPUTER.